## **Returns Form**



## **INSTRUCTIONS FOR CUSTOMER**

1.	Please remove all original labelling and re-label to: FREEPOST RLTK-HSRX-ARCB, Promedics Orthopaedic Ltd, Returns  Dept, Block 7, Port Glasgow Industrial Estate, Gareloch Road, Port Glasgow, PA14 5XH			
2.	Include this form with your returned goods.			
3.	Include your despatch note with your returned goods.			
4.	All goods must be returned in original packaging & must be in a resalable condition.			
5.	Please tick reason for return:			
	Refund Exchange Faulty			
6.	5. Please provide any additional details below about your return	Please provide any additional details below about your return/exchange/faulty item if required:		
7.	Please enter your name, email address, telephone number and order number below			
	Customer name:			
	Email:	Telephone:		
	Our Order Number:	Your Order Number: WEB		
8.	When returning goods, please retain proof of postage. If the item is too large for standard post, please contact us on			
	01475 746 400.			
FOI	OR OFFICE/WAREHOUSE USE ONLY			
F	Return received by: Date:/	Returns No:	Location:	
R	Reason:	Return Reference: PR		
		Exchange arranged?	Yes No	
		Credit required?		
Q	QTY: CODE:	Checked by:		
	QTY: CODE:	Customer Services:	Date	
	QTY: CODE:		Date	
			Date	
Credit note raised: CN		I		